



# MANAGED DATA CENTER SERVICES

## About the Client and their Business Need

Our client is a technology consulting and digital solutions company with 593 patents filed for 53 of the global top 100 Engineering R&D spenders. They were looking for an experienced partner to manage one of their smart city projects in Maharashtra. The organization required end-to-end 24/7 support to ensure maximum data center uptime.

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## ON-PREMISE DC

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### Business Challenges



Interrupted DC Operations



Reduced Availability



Increased Downtime

# Our Solution and Approach

- End-to-End data center support services
- Deployed 37 L2 and L3 level certified engineers in Mumbai, Pune, and Nagpur
- 24/7 DC Monitoring Services
- Administration & Management of heterogeneous platform
- Professional support for servers, networking and storage devices from multiple OEMs such as IBM, CISCO, Lenovo, NetApp, Fortinet, Quantum and HPE



## Business Results

Relieved From Daily Transactions

Smooth DC operations

Increased Uptime

**TALK TO OUR EXPERT**



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