MANAGED DATA CENTER SERVICES

About the Client and their Business Need

Our client is a technology consulting and digital solutions company with 593 patents filed for 53 of the global top 100 Engineering R&D spenders. They were looking for an experienced partner to manage one of their smart city projects in Maharashtra. The organization required end-to-end 24/7 support to ensure maximum data center uptime.

> **ON-PREMISE DC**

Business Challenges

⚙ Interrupted DC Operations | ⚙ Reduced Availability | ⚙ Increased Downtime
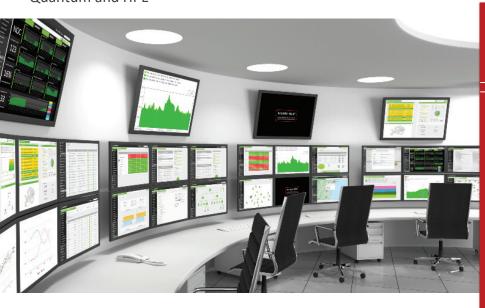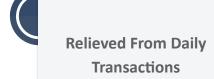
Our Solution and Approach

- End-to-End data center support services

- Deployed 37 L2 and L3 level certified engineers in Mumbai, Pune, and Nagpur

- 24/7 DC Monitoring Services

- Administration & Management of heterogeneous platform

- Professional support for servers, networking and storage devices from multiple OEMs such as IBM, CISCO, Lenovo, NetApp, Fortinet, Quantum and HPE

Business Results

Relieved From Daily Transactions	Smooth DC operations	Increased Uptime

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